

Idaho VINE

ICJC Overview Presentation

November 15, 2019



Idaho VINE

History









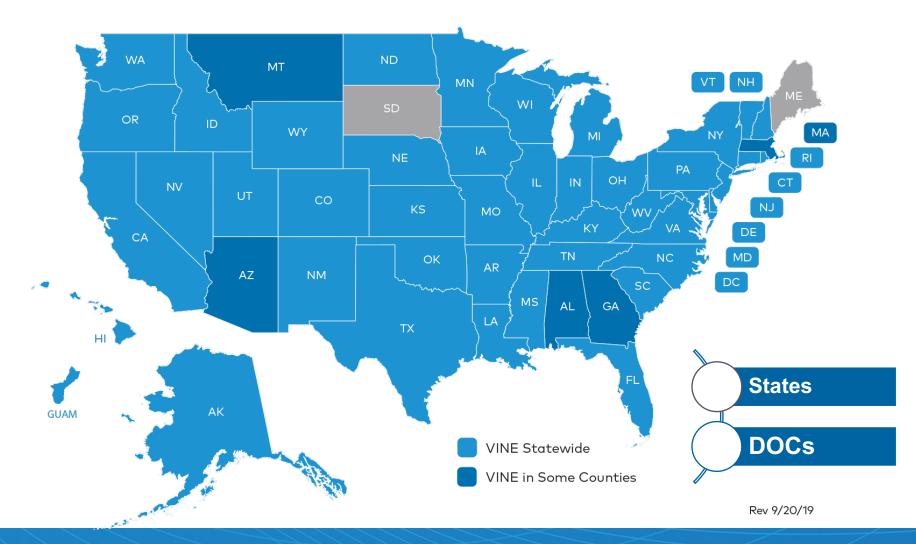
2000's

2007

2009

2012

VINE Across the Nation





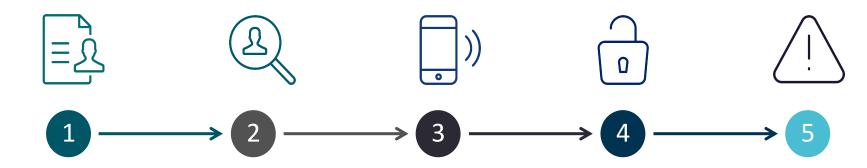


http://dashboard.vineapps.com

2019 Enhanced VINE

Idaho moved from the classic platform in July

Enhanced VINE Workflow



Booking occurs

VINE automatically receives booking, arrest, and crime data.

Victim accesses VINE

Anonymously check an inmate's custody status through:

- 1. Toll-free number
- 2. www.VINELink.com
- 3. VINELink app

Victim registers

Receive automated custody status change notification via:

- 1. Phone
- 2. Email
- 3. Text
- 4. TTY
- 5. In-App

Custody status updated

Jail/prison updates offender custody status.

Examples include: release, transfer, escape, death, probation, parole, or court event change.

Notification sent

Notification is immediately sent to all registrants. For Phone Notifications, a PIN code is required to confirm the notification.



Key Benefits for Victims

VINELink Accounts

VINELink accounts – verified, unverified, guest

Watch List

Quickly see if the offender is still in custody

Contact List

Save Service Provider contact information

Quick Escape

Immediately close down VINELink



Key Benefits for Law Enforcement



24/7 Access

Investigative Tool

Get Notified

Good Public Relations



Key Benefits for Service Providers



- Information and description of services
- Listed in a centralized location
- Available according to zip code, county/parish, national
- Service Providers can be added to Contact List



Join the Idaho VINE Service Provider Directory

Join the Idaho VINE Service Provider Directory

The Idaho Sheriffs' Association is pleased to announce a new version of Victim Information and Notification Everyday (VINE).

The Idaho VINE Service Provider Directory will centralize agency information by offering a new, comprehensive directory of victim service providers in Idaho. The new directory will greatly improve access to victim services for VINE users. It will be accessible by phone, mobile app, and internet.

By participating in the directory, your organization can connect with over **37,772 VINE users** throughout Idaho. There is no cost for your agency to be added to the directory.

Please review the service provider guidelines before submitting your agency's information; then click the "Join Directory" link to complete the survey.

We hope you will choose to be a part of this important new resource for crime victims in our state.



DOWNLOAD FLYER

VIEW GUIDELINES

JOIN DIRECTORY



Benefits of a Mobile Platform

Seamless Web or Mobile Experience



Self-service Functionality



Voice Driven Phone Experience





Access Offender Custody Status Information



Idaho VINE by PHONE

(866-984-6343)



ONLINE

www.VINELink.com



VINELink App



VINELink Mobile App

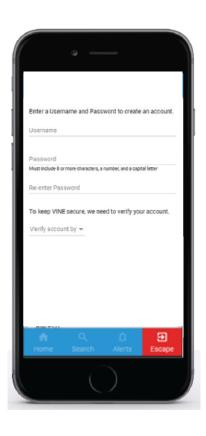




- The VINELink mobile app allows victims and concerned citizens to access Idaho VINE conveniently from their mobile devices.
- Access the Idaho VINELink online portal 24/7/365
- View offender custody status information from over 2,900 law enforcement agencies across 48 states
- Register for offender custody change notifications



Confidential User Accounts

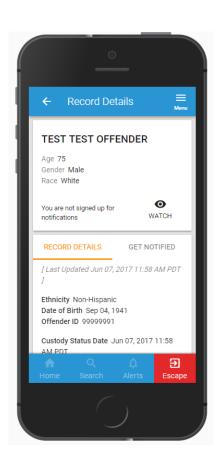


User accounts:

- Confidential
- Name and address are not required
- Email or phone is required for verification purposes



My Watchlist

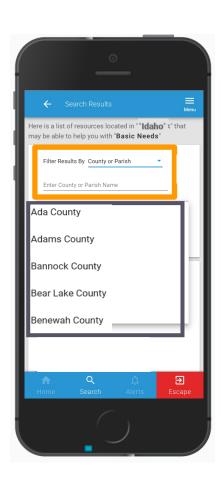


Quick access to offender information:

- Save a list of offenders
- Once logged into your VINELink account, click on WATCH to save an offender to your watch list.
- Victims no longer have to conduct a new search each time to view the same offender.



Service Provider Filters

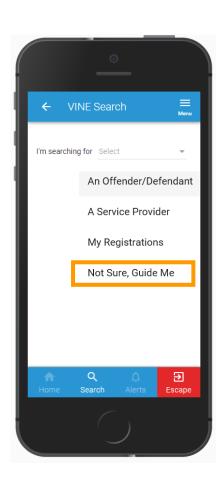


Filter service provider results by:

- County/Parish
 - Select from a list of Idaho counties
- Zip Code
 - Search a 1, 5, 10, 20, or 50 mile radius from a specific zip code
- National providers



Guide Me to a Service Provider



Self-advocacy:

 Bridges the gap between victims and service providers



VINE Service Center



24/7 LIVE OPERATORS



24/7 MONITORING & SUPPORT



TECHNOLOGY PLATFORM

Contact Support:

VINEsupport@appriss.com 1-866-APPRISS (866-277-7471) Select Option 2



TECHNICAL SUPPORT





Idaho VINE Program Manager

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